PRIVACY POLICY

Luxury Desert Escapes, LLC | Effective date: November 10, 2026

Luxury Desert Escapes, LLC (LDE, we, us) handles personal information in connection with its website, inquiries, reservations, stays and guest services. This Policy describes those practices and your choices. Personal information is information that identifies or can reasonably be linked to a person or household. Separate notices may apply to employment applications or a particular verification process.

Information We Receive

We receive contact details, reservation and stay information, payment-related records, messages, service requests and preferences from you and from the platform through which you book. Payment processors handle payment credentials under their own notices. If verification is required, the verification notice identifies the information requested and provider. Please do not send card numbers, identity documents or passwords through ordinary email or chat.

Website and Property Information

Our website may use cookies and similar tools to process device, browser, IP address, page-interaction and referral information. At properties using disclosed devices, records may include access events, noise levels and exterior camera footage. The Listing and House Rules identify the devices at that location. Device data is used for security, property operations and investigation of reported issues, subject to applicable law.

How We Use Information

We use information to answer inquiries, process and administer bookings, arrange services, provide guest support, document transactions and consent, improve services, prevent fraud, protect people and property, resolve disputes and comply with legal obligations. Marketing communications and advertising are subject to applicable law and opt-out rights. Reply STOP to opt out of text messages.

Who Receives Information

Information may be processed by reservation and property-management systems, payment processors, communication and hosting providers, verification providers, and vendors supporting a requested service. We may exchange necessary booking information with your booking platform and provide appropriate operational information to a property owner. We may disclose information when legally required or reasonably necessary to address fraud, security, claims or emergencies, and in a lawful business transfer. The SMS restrictions below apply to every sharing category.

Text Messaging

If your mobile number is associated with an inquiry, reservation, or stay, LDE may send you guest-support texts and promotional texts about LDE properties, special offers, and related services. Message frequency varies and message and data rates may apply. Reply STOP to unsubscribe or HELP for assistance; call (442) 241-1050 or email reservations@luxurydesertescapes.com. We honor opt-out requests. Support providers may process messaging records on LDE’s behalf.

Restrictions on Mobile Information

We do not sell or rent mobile information or share it with third parties or affiliates for their marketing or promotional purposes. SMS opt-in information and consent are not shared for another party’s independent use. Providers may

process this information only to support services on our behalf. These restrictions control over broader sharing language in this Policy.

Cookies and Advertising Choices

You may control cookies through your browser; blocking necessary cookies can affect site functions. Where advertising or analytics tools require consent or an opt-out mechanism, LDE will provide the applicable controls. Where required, LDE will provide cookie preference tools and disclosures regarding sale or sharing of personal information and Global Privacy Control (GPC) signals. A sale or sharing determination depends on actual data flows and applicable law, including uses for cross-context advertising.

Verification and Sensitive Information

Before requesting identity documents or a selfie, LDE or the provider supplies the applicable verification notice. The applicable verification provider's notice describes the data types collected, retention period, and privacy practices. Any biometric processing requiring separate consent must use that consent process. Do not infer from accepting this Policy that a legally required separate biometric consent has been given.

Retention and Protection

We retain information for the purposes described here, including reservation administration, tax and accounting records, consent and opt-out records, security investigations and legal claims. Retention depends on the category, purpose and applicable legal requirements. Retention periods vary by category and legal requirements; additional detail is available on request. We use reasonable administrative, technical and organizational safeguards appropriate to the information, but no system is completely secure.

Your Choices and Requests

Contact reservations@luxurydesertescapes.com or (442) 241-1050 to ask about access, correction, deletion or other privacy choices. We may verify your identity and authority before responding. Applicable law may limit deletion where records must be retained. You may unsubscribe from marketing emails using their unsubscribe link and withdraw SMS consent with STOP. Withdrawing marketing consent does not stop necessary non-marketing booking communications through other permitted channels.

California Privacy Rights

To the extent the California Consumer Privacy Act applies to LDE and your information, rights may include knowing or accessing personal information, correcting inaccuracies, deletion subject to exceptions, opting out of sale or sharing, limiting certain uses of sensitive information and freedom from unlawful discrimination. An authorized agent may submit a request subject to verification requirements. Requests will be handled within legally required periods. A California Notice at Collection and any required CCPA/CPRA disclosures are available on LDE's website or on request.

Other Jurisdictions and International Processing

Depending on your location and applicable law, you may have additional rights to access, correction, deletion, restriction, objection, portability, withdrawal of consent or a complaint to a supervisory authority. Information may be processed where LDE's service providers operate. Where required, an appropriate legal transfer mechanism must support international transfers. Where required, LDE relies on appropriate legal bases and transfer safeguards for international processing.

Children and Third-Party Services

The website is intended for adults arranging travel, not for children to create accounts or submit information independently. Parents may provide information needed to accommodate their party. Contact LDE if a child has submitted information without appropriate authorization. External platforms and vendors have their own privacy notices; this Policy does not describe every practice of those independent services.

Changes and Contact

We will identify the effective date and provide notice of material changes as required by law. Changes do not replace any consent legally required for a new use. Contact Luxury Desert Escapes, LLC at reservations@luxurydesertescapes.com, (442) 241-1050, or PO Box 5699, La Quinta, CA 92248.